# **International Tourism Summary: Germany**

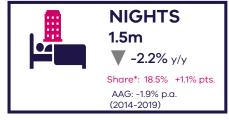
Year ending December 2019



85,300 German visitors spent 1.5 million nights and \$135 million on trips to Victoria in the year ending December 2019.

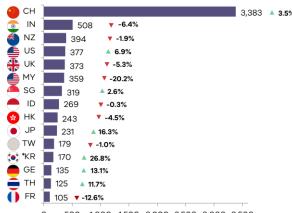






In the year ending December 2019, international overnight visitors to Victoria (3.1 million) accounted for Context: 3 per cent of total visitors to the state and 27 per cent (\$8.8 billion) of total visitor expenditure in Victoria.

### International Overnight Expenditure in Victoria (\$m)

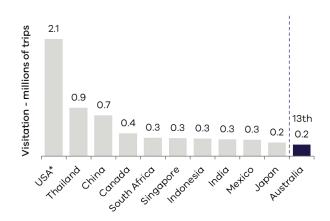


500 1,000 1,500 2,000 2,500 3,000 3,500 International Overnight Visitor Expenditure in VIC (\$millions)

German visitors spent \$135 million on trips to Victoria in the year ending December 2019, a year-on-year increase of 13.1 per cent. This represents 1.5 per cent of all international overnight visitor spend in Victoria. Germany is ranked Victoria's 13th largest international market in terms of expenditure.

\* In the year ending December 2019, all Korean visitors to Australia were from South Korea.

#### Top 10 Out-of-Region Destinations for German Travellers



Australia was ranked #13 for visitation against other out-of-region destinations for German travellers in the year ending December 2019 (up from #14 in 2018).

\*USA including Hawaii Source: Tourism Economics, YE2019

# **AUSTRALIA**



#### Spend \$692m ▼ -2.2% Visitors 198k **▼** -0.2%

Nights 7.9m ▼ -7.9%

| \$219m | Spend<br>▶ 0.0%          |
|--------|--------------------------|
| 125k   | Visitors<br>▼ -3.0%      |
| 2.8m   | Nights<br><b>▲ 3.4</b> % |

**NEW SOUTH WALES** 



|        | Spend               |
|--------|---------------------|
| \$162m | ▼ -9.3%             |
| 81k    | Visitors<br>▼ -1.3% |
|        | Niahts              |

1.9m ▼ -13.5%

**QUEENSLAND** 

The rate of growth of German expenditure on trips to Victoria (+13.1% year-on-year) was in contrast to the decline in the national average (-2.2%) and Queensland (-9.3%), while growth in New South Wales was stagnant (+0.0%).

| MELBO | DURNE |
|-------|-------|
| HH    |       |

| 103m | Spend<br>▼ -0.6%            |
|------|-----------------------------|
| 80k  | Visitors<br><b>▲ +5.3</b> % |
| 10m  | Nights                      |

# REGIONAL VICTORIA



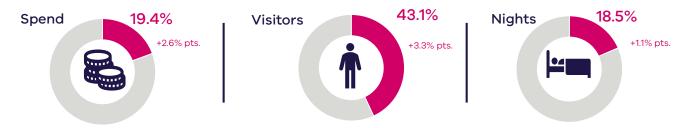
| \$32m | np                          |
|-------|-----------------------------|
| 37k   | Visitors<br><b>▲ +26.1%</b> |
| 424k  | Nights<br><b>▲ +33.9</b> %  |

In the year ending December 2019:

- 80,000 German visitors spent 1.0 million nights and \$103 million on trips to Melbourne
- 37,000 German visitors spent 424,000 nights and \$32 million on trips to regional Victoria.

# German Spend, Visitors and Nights by Key States Visited

Victoria's Market Share of German spend, visitors and nights



#### German Overnight Expenditure in Australia by Key States, 2014-2019

| Expenditure by Visitors from | re by Visitors from Total Expenditure |             |      |           | Sha      | re of Natio | onal  | Expenditure Per Night |      |      | Expenditure Per Visitor |       |       |       |
|------------------------------|---------------------------------------|-------------|------|-----------|----------|-------------|-------|-----------------------|------|------|-------------------------|-------|-------|-------|
| Germany                      |                                       | (\$ millior | 1)   | Av Ann    | % Change |             | %     |                       |      | \$   |                         |       | \$    |       |
| Year Ending December         | 2014                                  | 2018        | 2019 | 14-19     | 18-19    | 2014        | 2018  | 2019                  | 2014 | 2018 | 2019                    | 2014  | 2018  | 2019  |
| New South Wales              | 175                                   | 219         | 219  | 4.6% p.a. | 0.0%     | 28.5%       | 30.9% | 31.6%                 | 73   | 80   | 78                      | 1,466 | 1,695 | 1,748 |
| Victoria                     | 108                                   | 119         | 135  | 4.6% p.a. | 13.1%    | 17.6%       | 16.8% | 19.4%                 | 67   | 80   | 92                      | 1,440 | 1,508 | 1,578 |
| Queensland                   | 156                                   | 178         | 162  | 0.7% p.a. | -9.3%    | 25.5%       | 25.1% | 23.3%                 | 70   | 80   | 83                      | 1,995 | 2,181 | 2,003 |
| Australia                    | 612                                   | 708         | 692  | 2.5% p.a. | -2.2%    |             |       |                       | 71   | 83   | 88                      | 3,454 | 3,576 | 3,502 |

| Total VIC International   |       |       |       |            |      |
|---------------------------|-------|-------|-------|------------|------|
| Expenditure               | 4,903 | 8,467 | 8,826 | 12.5% p.a. | 4.2% |
| Germany's Share of VIC    |       |       |       |            |      |
| International Expenditure | 2.2%  | 1.4%  | 1.5%  |            |      |

AAG = Average Annual Growth

NB: Visitor expenditure includes expenditure on packages attributable to destination. Estimates may differ from those published by Tourism Australia Source: Regional Expenditure Model, International Visitor Survey, December 2014-2019, Tourism Research Australia, Canberra.

Victoria received 19.4 per cent of German overnight visitors' expenditure in Australia in the year ending December 2019, behind key competitor states New South Wales (31.6%) and Queensland (23.3%). German visitors' expenditure per night in Victoria (\$92) was higher than the national average (\$88), Queensland (\$83) and New South Wales (\$78). Victoria received a lower total spend per visitor (\$1,578) than Queensland (\$2,003) and New South Wales (\$1,748).

#### German Overnight Visitation (000s) to Australia by Key States, 2014-2019

| Year Ending December | 2014 | 2015 | 2016 | 2017 | 2018 | 2019 | Av Annual<br>% change<br>14/19 | % change<br>18/19 | Share<br>of<br>Visitors % |
|----------------------|------|------|------|------|------|------|--------------------------------|-------------------|---------------------------|
| Australia            | 177  | 179  | 192  | 200  | 198  | 198  | 2.2% p.a.                      | -0.2%             |                           |
| New South Wales      | 119  | 116  | 126  | 132  | 129  | 125  | 1.0% p.a.                      | -3.0%             | 63%                       |
| Victoria             | 75   | 74   | 84   | 84   | 79   | 85   | 2.6% p.a.                      | 8.0%              | 43%                       |
| Queensland           | 78   | 79   | 85   | 91   | 82   | 81   | 0.6% p.a.                      | -1.3%             | 41%                       |

NB: Where there is a '-', figures are unreliable and are unable to be published.

The year-on-year increase in German overnight visitor numbers to Victoria (+8.0%) was in contrast to the decline seen at the national level (-0.2%), in New South Wales (-3.0%) and in Queensland (-1.3%) in the year ending December 2019. Over the longer term (2014 to 2019), German overnight visitors to Victoria increased at an average annual rate of 2.6 per cent, ahead of the national average (+2.2% p.a.), New South Wales (+1.0% p.a.) and Queensland (+0.6% p.a.).

#### German Visitor Nights (000s) in Australia by Key States, 2014-2019

|                      |       |       |       |       |       |       | Av Annual         |                   | Share          |
|----------------------|-------|-------|-------|-------|-------|-------|-------------------|-------------------|----------------|
| Year Ending December | 2014  | 2015  | 2016  | 2017  | 2018  | 2019  | % change<br>14/19 | % change<br>18/19 | of Nights<br>% |
| Australia            | 8,615 | 8,777 | 8,943 | 8,890 | 8,543 | 7,869 | -1.8% p.a.        | -7.9%             |                |
| New South Wales      | 2,409 | 2,721 | 2,803 | 2,671 | 2,724 | 2,818 | 3.2% p.a.         | 3.4%              | 36%            |
| Victoria             | 1,602 | 1,491 | 1,718 | 1,722 | 1,492 | 1,459 | -1.9% p.a.        | -2.2%             | 19%            |
| Queensland           | 2,218 | 2,464 | 2,095 | 2,460 | 2,240 | 1,938 | -2.7% p.a.        | -13.5%            | 25%            |

NB: Where there is a '-', figures are unreliable and are unable to be published.

In the year ending December 2019, German visitor nights to Victoria declined by 2.2 per cent year-on-year, a smaller decline than at the national level (-7.9%) and in Queensland (-13.5%), but in contrast to the growth seen in New South Wales (+3.4%). Over the longer term (2014 to 2019), German visitor nights spent in Victoria declined at an average annual rate of 1.9 per cent, smaller than the decline in Queensland (-2.7% p.a.), in line with the national average (-1.8% p.a.) and in contrast to growth in New South Wales (+3.2% p.a.).



Jobs, Precincts and Regions

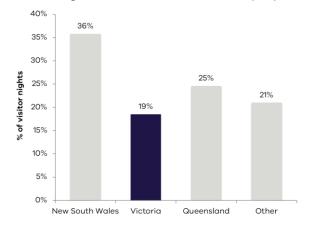
# Market Share by Key States<sup>1</sup>

German Overnight Visitors to Australia Year ending December 2019 – Market Share by Key States



In the year ending December 2019, 43 per cent of German visitors to Australia stayed overnight in Victoria; ahead of Queensland (41%) but behind New South Wales (63%).

German Visitor Nights to Australia Year ending December 2019 – Market Share by Key States



Victoria's market share of visitor nights spent by German travellers to Australia in the year ending December 2019 was 19 per cent; behind New South Wales (36%) and Queensland (25%).

# Main Purpose of Trip (000s) to Australia by Key States Visited and Market Share

Year Ending December 2019

| Year Ending December 2019 | Holiday | Visiting friends<br>and relatives | Total Leisure* | Business | Total |
|---------------------------|---------|-----------------------------------|----------------|----------|-------|
| New South Wales           | 85      | 16                                | 102            | 11       | 125   |
| Market Share %            | 69%     | 46%                               | 64%            | 52%      | 63%   |
| Victoria                  | 58      | 12                                | 70             | 9        | 85    |
| Market Share %            | 46%     | 34%                               | 44%            | 45%      | 43%   |
| Queensland                | 61      | 12                                | 73             | -        | 81    |
| Market Share %            | 49%     | 34%                               | 46%            | -        | 41%   |
| Australia                 | 124     | 36                                | 160            | 21       | 198   |

<sup>\*</sup> Total Leisure = Holiday + VFR

NB: Where there is a '-', figures are unreliable and are unable to be published.

NB: Figures for 'Education', 'Employment' and 'Other' visitors are unreliable and are unable to be published

In the year ending December 2019, 44 per cent of German leisure visitors to Australia stayed overnight in Victoria, including 46 per cent of holiday and 34 per cent of visiting friends and relatives (VFR) visitors. New South Wales' share of German leisure visitors was higher at 64 per cent, as was Queensland's share at 46 per cent. During the same period, Victoria's share of the German business market was 45 per cent.

## Purpose of Visit to Victoria (and the Destinations Within)

Some international visitors to Victoria visit more than one destination in the state, and for different purposes. For example, a visitor might stay in Melbourne for education reasons, and visit the Great Ocean Road region for a holiday. As such, the percentages of international visitors who visited Victoria for each purpose total more than 100 per cent.

German Overnight Expenditure and Visitation to Victoria by Destination Purpose of Visit – Year Ending December 2019

| Voru Ending December 2010   |         | Visiting friends |                |          |       |
|-----------------------------|---------|------------------|----------------|----------|-------|
| Year Ending December 2019   | Holiday | and relatives    | Total Leisure* | Business | Total |
| Overnight Expenditure (\$M) | 83      | -                | 101            | -        | 135   |
| Overnight Visitors (000s)   | 67      | 15               | 76             | 10       | 85    |
| Visitor Nights (000s)       | 933     | 270              | 1,203          | -        | 1,459 |
| Average Length of Stay      | 13.9    | 17.9             | 15.8           | -        | 17.1  |
| Spend per Visitor           | 1,238   | -                | 1,335          | -        | 1,578 |
| Spend per Night             | 89      | _                | 84             | _        | 92    |

<sup>\*</sup>Total Leisure = Holiday + VFR (NB total leisure may equal more than the sum of holiday + VFR, since

<sup>&</sup>lt;sup>1</sup>NOTE: The proportion of Visitors to the States and Territories will not add up to 100% as visitors can travel to multiple destinations in one trip; while the proportion of Visitor Nights to the States and Territories will add to 100% as this measure is mutually exclusive.



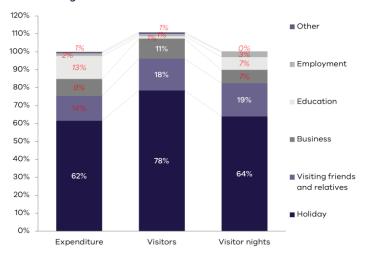
visitors can visit more than one destination in Victoria with more than one purpose)

NB: Where there is a '-', figures are unreliable and are unable to be published.

NB: Figures for 'Education', 'Employment' and 'Other' visitors are unreliable and are unable to be published

# German Overnight Expenditure, Visitors and Nights to Victoria by Purpose of Visit

Year Ending December 2019



Note: Percentages of visitors will not add up to 100% as visitors can travel to multiple destinations in Victoria with different purposes.

Note: Percentages in red are based on small survey samples and are subject to high levels of sampling variability. Results should be interpreted with caution.

In the year ending December 2019, leisure visitors accounted for 75 per cent of German visitor expenditure in Victoria, including 62 per cent of spend contributed by holiday visitors.

During the same period, 78 percent of German visitors travelled to Victoria for holiday purposes, 18 per cent travelled for VFR and a further 11 per cent came on business.

Sixty-four per cent (64%) of all nights spent in Victoria by German visitors in the year ending December 2019 were accounted for by holiday visitors, while VFR visitors accounted for 19 per cent of visitor nights.

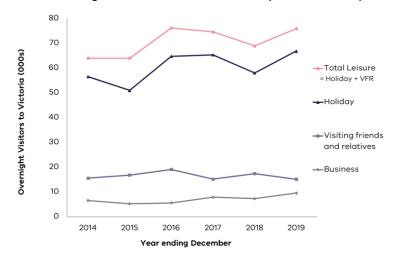
#### German Overnight Visitation (000s) to Victoria by Destination Purpose of Visit, 2014-2019

|                               |      |      |      |      |      |      | Av Annual         |                   |
|-------------------------------|------|------|------|------|------|------|-------------------|-------------------|
| Year Ending December          | 2014 | 2015 | 2016 | 2017 | 2018 | 2019 | % change<br>14/19 | % change<br>18/19 |
| Holiday                       | 57   | 51   | 65   | 65   | 58   | 67   | 3.4% p.a.         | 15.2%             |
| Visiting friends and relative | 16   | 17   | 19   | 15   | 17   | 15   | -0.6% p.a.        | -13.1%            |
| Total Leisure                 | 64   | 64   | 76   | 75   | 69   | 76   | 3.5% p.a.         | 10.1%             |
| Business                      | 7    | 5    | 6    | 8    | 7    | 10   | 7.8% p.a.         | 30.7%             |

NB: Where there is a '-', figures are unreliable and are unable to be published.

NB: Figures for 'Education', 'Employment' and 'Other' visitors are unreliable and are unable to be published

#### German Overnight Visitation (000s) to Victoria by Destination Purpose of Visit, 2014-2019



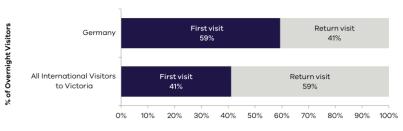
Of all the main purpose segments, the German business market has provided the strongest growth to overnight visitor numbers to Victoria over the past five years (+7.8% p.a.).

Holiday visitors have increased at an average annual rate of 3.4 per cent over the same period, while VFR visitors have declined (-0.6% p.a.).

Overall, overnight German leisure visitors to Victoria have increased at an average annual rate of 3.5 per cent per annum over the period 2014-2019

## Repeat Visitation to Australia

#### Repeat Visitation to Australia (% of German overnight visitors to Victoria vs all international overnight visitors to Victoria)



In the year ending December 2019, 59 per cent of overnight visitors from Germany to Victoria were visiting Australia for the first time, compared with 41 per cent of international overnight visitors to Victoria overall.



# Melbourne and Regional Victoria Overnight Visitation

German Overnight Visitation (000s) to Victoria, 2014-2019

|                      |      |      |      |      |      |      | Av Annual |          |
|----------------------|------|------|------|------|------|------|-----------|----------|
|                      |      |      |      |      |      |      | % change  | % change |
| Year Ending December | 2014 | 2015 | 2016 | 2017 | 2018 | 2019 | 14/19     | 18/19    |
| Melbourne            | 70   | 69   | 76   | 80   | 76   | 80   | 2.7% p.a. | 5.3%     |
| Regional Victoria    | 30   | 28   | 33   | 34   | 30   | 37   | 4.2% p.a. | 26.1%    |
| Victoria             | 75   | 74   | 84   | 84   | 79   | 85   | 2.6% p.a. | 8.0%     |

NB: Where there is a '-', figures are unreliable and are unable to be published.

There were 80,000 German overnight visitors to Melbourne in the year ending December 2019, a 5.3 per cent increase over the previous year. German visitors to Melbourne have grown at an average annual rate of 2.7 per cent over the period 2014 to 2019.

In the year ending December 2019, there were 37,000 German overnight visitors to regional Victoria, a 26.1 per cent increase year-on-year. Over the longer term (2014-19), German overnight visitors to regional Victoria have grown at an average annual rate of 4.2 per cent per annum.

#### German Visitor Nights (000s) to Victoria, 2 years<sup>2</sup> (rolling), 2014-2019

|                         |       |       |       |       |       |       | Av Annual  |          |
|-------------------------|-------|-------|-------|-------|-------|-------|------------|----------|
|                         |       |       |       |       |       |       | % change   | % change |
| 2 Years Ending December | 2014  | 2015  | 2016  | 2017  | 2018  | 2019  | 14/19      | 18/19    |
| Melbourne               | 2,248 | 2,451 | 2,511 | 2,574 | 2,383 | 2,210 | -0.3% p.a. | -7.2%    |
| Regional Victoria       | 614   | 643   | 698   | 867   | 832   | 741   | 3.8% p.a.  | -10.9%   |
| Victoria                | 2,862 | 3,094 | 3,209 | 3,440 | 3,214 | 2,951 | 0.6% p.a.  | -8.2%    |

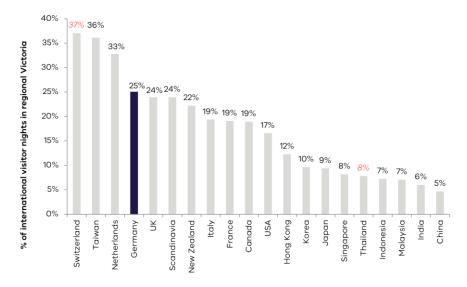
NB: Where there is a '-', figures are unreliable and are unable to be published.

German visitors spent 2.2 million nights in Melbourne in the two years ending December 2019, a decline of 7.2 per cent compared with the two years ending December 2018. During the period 2014 to 2019 (using two years of data per annum\*), visitor nights spent in Melbourne decreased at an average annual rate of 0.3 per cent.

In the two years ending December 2019, German visitors spent 741,000 nights in regional Victoria, representing a decline of 10.9 per cent compared with the two years ending December 2018. During the period 2014 to 2019 (using two years of data per annum\*), visitor nights spent in regional Victoria increased at an average rate of 3.8 per cent.

#### **Regional Dispersal**

Regional Dispersal of Top 20 International Overnight Markets to Victoria - 2 Years Ending December 2019



Of the 3.0 million nights spent in Victoria by German visitors in the two years ending December 2019, 25 per cent (741,000) of them were spent in regional Victoria.

German visitors to Victoria have the 4<sup>th</sup> highest rate of overnight dispersal of all the state's top 20 international markets.

Note: Percentages in red are based on small survey samples and are subject to high levels of sampling variability. Results should be interpreted with caution.



<sup>\*</sup> where 2014 includes years ending December 2013 and 2014 and 2019 includes years ending December 2018 and 2019.

# Places Visited in Regional Victoria and Melbourne Attractions

Places Visited in Regional Victoria – Year Ending December 2019

| Selected Places Visited - Overnight Visit or Daytrip | Germany  | All International |  |
|--|----------|-------------------|--|
| (% of all Overnight Visitors to Victoria)            | Visitors | Visitors          |  |
| Ballarat, Sovereign Hill                             | -        | 6%                |  |
| Bendigo  | -        | 3%                |  |
| Daylesford, Hepburn Springs, Mt. Macedon             | -        | 1%                |  |
| Geelong & the Bellarine Peninsula                    | 18%      | 9%                |  |
| Great Ocean Road/Twelve Apostles                     | 51%      | 33%               |  |
| Healesville Sanctuary                                | -        | 2%                |  |
| Mornington Peninsula                                 | 14%      | 8%                |  |
| Phillip Island/Penguin Parade                        | 20%      | 17%               |  |
| Puffing Billy and Dandenong Ranges                   | 6%       | 10%               |  |
| Victorian Snowfields                                 | -        | 2%                |  |
| Wilsons Promontory                                   | 11%      | 3%                |  |
| Yarra Valley   | 16%      | 12%               |  |

NB: Where there is a '-', figures are unreliable and are unable to be published.

In the year ending December 2019, 51 per cent of German overnight visitors to Victoria spent time (daytrip or overnight) in the Great Ocean Road/Twelve Apostles region. This region is very popular generally, with 33 per cent of all international overnight visitors to Victoria travelling there.

Twenty per cent (20%) of German overnight visitors to Victoria went to the Phillip Island/Penguin Parade area (compared with 17 per cent of international overnight visitors to Victoria overall) and 18 per cent visited the Geelong and the Bellarine region (compared with nine per cent of international visitors overall).

#### Melbourne Attractions Visited – Year Ending December 2019

| Selected Places Visited - Melbourne Attractions<br>(% of Overnight Visitors to Victoria) | Germany<br>Visitors | All International<br>Visitors |  |
|--|---------------------|-------------------------------|--|
| Australian Centre for the Moving Image (ACMI)  | 12%                 | 4%                            |  |
| Brunswick Street   | 16%                 | 10%                           |  |
| Chadstone Shopping Centre  | 7%                  | 15%                           |  |
| Chapel Street  | 12%                 | 9%                            |  |
| Crown Casino/entertainment complex   | 16%                 | 19%                           |  |
| Docklands/Marvel Stadium (prev. Etihad Stadium)  | 29%                 | 19%                           |  |
| Federation Square  | 50%                 | 38%                           |  |
| Melbourne CBD Shopping Precinct  | 65%                 | 63%                           |  |
| Melbourne Cricket Ground (MCG)   | -                   | 6%                            |  |
| Melbourne Museum (Royal Exhibition Building)   | 16%                 | 16%                           |  |
| Melbourne Zoo  | -                   | 8%                            |  |
| National Gallery of Victoria (NGV)   | 21%                 | 17%                           |  |
| Queen Victoria Market  | 57%                 | 44%                           |  |
| Shrine of Remembrance  | 19%                 | 12%                           |  |
| Southbank/Southgate  | 44%                 | 26%                           |  |
| St Kilda   | 51%                 | 28%                           |  |

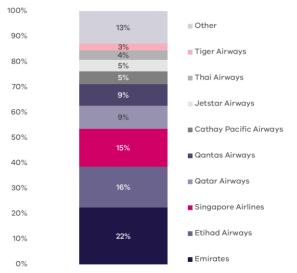
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The most visited Melbourne attractions by German overnight visitors to Victoria were the CBD shopping precinct (65 per cent compared with 63 per cent of international visitors overall) and Queen Victoria Market (57 per cent of German overnight visitors compared with 44 per cent of international visitors overall).

Other attractions that German visitors were more likely to visit compared to international visitors overall included St Kilda (51 per cent of German overnight visitors compared with 28 per cent of international visitors overall), Federation Square (50 per cent compared with 38 per cent of international overnight visitors to Victoria overall), Southbank/Southgate (44 per cent compared with 26 per cent of international overnight visitors to Victoria overall) and Docklands/Marvel Stadium (29 per cent compared with 19 per cent of international overnight visitors to Victoria overall), among others.

#### Aviation<sup>3</sup>

#### Airline Market Share – German International Arrivals into Melbourne – Year ending December 2019



In the year ending December 2019, Emirates (22%), Etihad Airways (16%), Singapore Airlines (15%), Qatar Airways (9%) and Qantas Airways (9%) had the greatest share of German international arrivals into Melbourne.

VICTORIA
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#### Sources:

- International Visitor Survey (IVS), years ending December 2014-2019, Tourism Research Australia (data released 8 April 2020)
- Regional Expenditure Model (REX) 2014-2019, Tourism Research Australia (data released 8 April 2020)
- Tourism Australia Consumer Demand Project, Tourism Economics, April 2020
- International Airlines Operated Flights and Seats, year ending December 2019, Department of Infrastructure and Regional Development (BITRE)
- Visitor Arrivals and Departures, year ending December 2019, Tourism Research Australia

Base for IVS and Expenditure data: Only those trips where International visitors aged 15 years or over who have stayed in Australia for less than 12 months are in scope. Expenditure includes package expenditure.

Figures that are unreliable and unable to be published are represented by '-'. Figures might not add up due to rounding.

To view the full suite of 15 International Tourism Summaries (Victoria's top 15 international markets in terms of expenditure, visitors and nights), see <a href="https://www.business.vic.gov.au/tourism-industry-resources/research/international-research">https://www.business.vic.gov.au/tourism-industry-resources/research/international-research</a>

For further information on IVS and Expenditure data sources used please refer to our Guide to Tourism Data Sources and Definitions document found here: <a href="https://www.business.vic.gov.au/tourism-industry-resources/research/teve-research">https://www.business.vic.gov.au/tourism-industry-resources/research/teve-research</a>

For further information on Tourism Australia's Consumer Demand Project, see <a href="http://www.tourism.australia.com/en/markets-and-research/reports/consumer-research.html">http://www.tourism.australia.com/en/markets-and-research/reports/consumer-research.html</a>

Factsheet produced by the TEVE Research Unit, May 2020.

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